IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re The Application of: Thomas Hamilton)
Serial No.: Not Yet Assigned) Examiner: Not Yet Assigned)
Filed: September 26, 2003) Art Unit: Not Yet Assigned
For: FAULT TOLERANT TELEPHONY CONTROL)))
	Cesari and McKenna, LLP 88 Black Falcon Avenue Boston, MA 02210 September 26, 2003

"Express Mail" Mailing-Label Number: EV 336 757 767 US

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

INFORMATION-DISCLOSURE STATEMENT

In keeping with the duty of candor and good faith owed to the Patent and Trademark Office, Applicant wishes to bring to the Examiner's attention the references listed on the accompanying form PTO-1449. A copy of each listed reference is enclosed.

To the extent required by 37 C.F.R. §1.98(a)(3), Applicant has described what he considers to be the relevance of any foreign-language reference. The Office may find additionally relevant material in these or other references.

Please charge any additional fee occasioned by this paper to our Deposit Account No. 03-1237.

Respectfully submitted,

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				Application Number	Not Yet Assigned		
INFORMATION DISCLOSURE				Filing Date	September 26, 2003		
STATEMENT BY APPLICANT			PPLICANT	First Named Inventor	Thomas Hamilton		
				Group Art Unit	Not Yet Assigned		
	(use as many she	ets as	necessary)	Examiner Name	Not Yet Assigned		
Sheet	1	of	2	Attorney Docket Number	112025-0437C1		

U.S. PATENT DOCUMENTS							
Examiner Initials *	Cite No.1	U.S. Patent Document Kind Code ² (if known)		ode ² Name of Patentee or Applicant of Cited Document		Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	
	1	4,737,983		Frauenthal et al.	04/12/1988		
	2	5,036,535		Gechter et al.	07/30/1991		
	3	5,546,452		Andrews et al.	08/13/1996		
	4	5,848,143		Andrews et al.	12/08/1998		
	5	5,878,130		Andrews et al.	03/02/1999		
	6	5,923,745		Hurd	07/13/1999		
	7	6,522,743	B1	Hurd	02/18/2003		
	8	6,553,113	B1	Dhir et al.	04/22/2003		
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	FOREIGN PATENT DOCUMENTS							
F		Foreign Patent Document			Name of Patentee or	Date of Publication of	Pages, Columns, Lines,	
Examine r Initials*	Cite No.1	Office ³	Number ⁴	Kind Code ⁵ (<i>if known</i>)	Applicant of Cited Document	Cited Document MM- DD-YYYY	Where Relevant Passages or Relevant Figures Appear	T ₆
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¹ Unique citation designation number. 2 See attached Kinds of U.S. Patent Documents. 3 Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). 4 For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. 5 Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. 6 Applicant is to place a check mark here if English language Translation is attached.

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	(use as many	y sheets as	necessary)	Examiner Name	Not Yet Assigned	
Sheet	2	of	2	Attorney Docket Number	112025-0437C1	

OTHER PRIOR ART - NON PATENT LITERATURE DOCUMENTS						
Examiner Initials *	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ²			
	1	"Software License, Hardware Purchase and Technical Support Agreement", entered into by GeoTel Communications Corporation, a predecessor in interest to the current Assignee of the subject application, and Putnam Investments, Inc. of Boston, MA, 1998.				
	2	Slides entitled "Desklink Overview" dated December 2, 1998, were used in oral presentation made to a prospective customer of GeoTel on December 2, 1998.				
	3	U.S. Patent Application Serial No. 09/652,346, filed August 21, 2000 by Hamilton for a CALL MANAGEMENT IMPLEMENTED USING CALL ROUTING ENGINE, all pages.				
	4	U.S Patent Application Serial No. 09/652,335, filed August 31, 2000 by Hamilton for an ASSOCIATING CALL APPEARANCE WITH DATA ASSOCIATED WITH CALL, all pages.				
	5	Information Disclosure Statement filed in Parent Application Serial No. 09/652,445 on January 17, 2001.				

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